



Information for Guests at Van Serai, Jageshwar

MANAGERS' PHONE NUMBERS

Bhuwan Bhatt: +91-7895118085

Asian Adventures Office: +91 9266519519; +91 120 4222797

Email: info@asianadventures.in

MEALS

Indian vegetarian set-menu meals are served in the dining room 'Café Swayambhu'. We do not serve meals in the rooms. Please note that we require sufficient notice for the meals. If we are going houseful, we may not be able to cater to independent requests.

Please note: we do not allow any sort of cooking in the rooms. Nor do we allow the food from outside to be consumed at the lodge.

BREAKFAST

Breakfast is served between 7 and 10 am.

LUNCH

Vegetarian Lunch is served between 12.00 pm and 3.00 pm.

DINNER

Vegetarian Dinner is served from 7.00 pm till 9.30 pm.

SNACKS

Snacks are served all day long.

SMOKING

Please refrain from smoking in the rooms and dining area.

DRINKS

We do not stock soft drinks and pre-packaged drinks.

Mineral water is available at the lodge. All beverages and bottled water are chargeable.

Please note: we do not allow consumption of alcohol at the lodge.

PACKED MEALS

If you require a packed meal at your departure or during the trek, please let us know in advance.

WATER

We serve filtered water that is safe to drink. You may buy bottled water from Café Swayambhu.

ROOMS

The rooms are not air-conditioned as the weather remains cool even in summer. In winter, we provide room heaters.

Please let us know if you require hot water bags, extra blankets or pillows. To get hot water from your tap / shower, please turn the tap to the left and leave the water running for a short while (preferably in the bucket, for re-use). When the hot water starts, adjust it to suit your temperature. Please refrain from smoking in the rooms and dining area.

Please note: we do not allow washing laundry in the bathrooms.

TOWELS

Your towels are changed every alternate day during your stay, but if you feel they do need replacing please leave them on the floor. We try and use as little water and soap as possible. We have scarcity of water so please use it judiciously.



LAUNDRY

We do not have in-house laundry. If you would like clothes laundered, please place the items in the bag and they will be laundered within 24 hours (weather permitting!). We do not accept any responsibility for any damage to your clothes. Please note: we do not allow washing laundry in the bathrooms. We have scarcity of water so please use it judiciously.

TREKS & ACTIVITIES

If you have pre-booked your trek or any other day excursion / activity with us, do ask the manager for the schedule. We do not take responsibility for booking any activity at the last minute.

ELECTRICITY

The power supply is 220V. The plug size is Standard English.

Please note that the power supply can be very erratic. The government has a load-shedding system and shuts down supply in the day or at night. Unfortunately, the timings of load-shedding are not fixed, power supply may disappear in the mornings on some days, and in the afternoon on others or even at night.

The rain or thunder may cause electricity failure too. In which case, we will supply candles and battery powered lights to you.

As our focus is on developing an Eco-lodge experience, we do not use generators which cause sound and atmospheric pollution.

WILDLIFE AT THE LODGE

The wild animals and monkeys occasionally do pass through the vicinity of the lodge. Guests are requested not to walk alone at night, the members of our staff will be happy to accompany guests. Please do not walk barefoot anywhere, not even inside. If there are unwanted guests (insects, geckos, scorpions etc.) please alert our staff who will remove them.

The dogs may bark at night and cause undisturbed sleep if there is any predator around the lodge.

INTERNET

An internet connectivity is poor in this area. We do not have internet facility here.

SAFE DEPOSIT

We advise you to be careful with your valuables. If there is something you would like to keep safe, our manager will be happy to assist you.

FOREIGN EXCHANGE

Jageshwar does not have any bank to change foreign currency. The closest ATM is 4 km away at Panuanaula. Please contact our manager for any assistance.

MEDICAL ASSISTANCE

Almora (90 minutes) is the closest town with a hospital and medical facilities. If you have any medical conditions that we need to be aware of, please inform our manager. Doctors are not on call.

Should you need walking sticks, do ask the manager as climbing up may be pain staking for senior citizens.

TIPPING

If you'd like to leave a tip for our staff at the end of your stay, please do not tip any of our staff individually. There are many unseen hands who work hard to make your stay comfortable, and we strive to divide tips between the entire staff. Please leave tips in the Tip Box. You may tip the trekkers, drivers and the naturalists directly.

CHECKOUT

Checkout time is 10 am.

All payments will have to be settled in cash as we have no facility of online transactions due to lack of internet connectivity.

The room bill with the meal plan will be emailed to you from the head office. We only issue manual bills of extra items here.